

Network Merchants Inc Gateway

for WooCommerce

Installation & Setup Guide

Version 1.0.1

Compatible with WooCommerce 5.0+

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Plugin Overview

The **Network Merchants Inc Gateway (NMI) for WooCommerce** is a comprehensive payment processing solution that enables your WooCommerce store to accept credit card payments securely through Network Merchants Inc. (NMI).

Key Features

- **PCI DSS Compliant** - Secure tokenization without storing sensitive card data
- **WooCommerce Blocks Support** - Modern checkout experience with React-based payment forms
- **HPOS Compatible** - Works with WooCommerce High-Performance Order Storage
- **Refund Support** - Process full or partial refunds directly from WooCommerce
- **Debug Logging** - Comprehensive transaction logs for debugging and monitoring
- **Collect.js Tokenization** - PCI DSS compliant payment processing

Prerequisites

 **Important:** Ensure your WordPress site meets these requirements before installation.

System Requirements

- **WordPress:** Version 5.8 or higher
- **WooCommerce:** Version 5.0 or higher
- **PHP:** Version 7.4 or higher (PHP 8.0+ recommended)
- **MySQL:** Version 5.6 or higher
- **SSL Certificate:** Required for secure payment processing

Required Accounts

- **NMI Merchant Account:** Active Network Merchants Inc merchant account

- **API Credentials:** Username, Password, and Security Key from NMI
- **Collect.js Account:** For PCI DSS compliant tokenization

Installation Steps

Step 1: Download the Plugin

After purchasing the plugin, you'll receive a ZIP file named:

```
network-merchants-inc-gateway-for-woocommerce.zip
```

Step 2: Upload to WordPress

Method A: WordPress Admin Dashboard

1. Log in to your WordPress admin dashboard
2. Navigate to **Plugins** → **Add New**
3. Click **"Upload Plugin"**
4. Choose the ZIP file and click **"Install Now"**
5. Click **"Activate Plugin"** after installation

Method B: FTP Upload

1. Extract the ZIP file on your computer
2. Upload the extracted folder to **/wp-content/plugins/**
3. Activate the plugin from WordPress admin dashboard

Step 3: Verify Installation

✓ **Success!** The plugin should now appear in:

```
WooCommerce → Settings → Payments → Network Merchants Inc Gateway
```

Configuration Guide

Step 1: Access Payment Settings

1. Go to **WooCommerce → Settings → Payments**
2. Find **"Network Merchants Inc Gateway"**
3. Click **"Manage"** or **"Configure"**

Step 2: Configure Basic Settings

Enable/Disable:

- ✓ Check **"Enable Network Merchants Inc Gateway"**
- ✓ Check **"Enable for virtual products"** (if applicable)

Step 3: API Configuration

🔒 **Security Note:** Keep your API credentials secure and never share them publicly.

Required API Settings:

- **Security Key:** Your NMI security key
- **Collect.js Public Key:** Your Collect.js public key

Step 4: Test Mode Configuration

For Testing:

-  Enable "**Test Mode**" during initial setup
- Use test card numbers: **4242 4242 4242 4242**
- Use any future expiration date and any 3-digit CVC

Step 5: Advanced Settings

Optional Configurations:

- **Debug Logging:** Enable for troubleshooting
- **Order Status:** Set completion status (default: Processing)
- **Payment Method Title:** Customize checkout display name
- **Payment Method Description:** Add helpful text for customers

Testing Instructions

Step 1: Enable Test Mode

Before going live, always test the payment gateway:

1. Ensure "**Test Mode**" is enabled in plugin settings
2. Save the configuration

Step 2: Test Payment Processing

Test Card Numbers:

- **Visa:** 4242 4242 4242 4242
- **Mastercard:** 5555 5555 5555 4444
- **American Express:** 3782 822463 10005
- **Declined Card:** 4000 0000 0000 0002

Use any future expiration date and any 3-digit CVC

Step 3: Verify Transaction Logs

After test transactions, check:

1. Go to **WooCommerce** → **Orders**
2. Verify test orders are created
3. Check order status and payment details
4. Review debug logs if enabled

Step 4: Disable Test Mode

 **Ready for Production!**

Once testing is complete:

1. Disable "**Test Mode**"
2. Save configuration

3. Your store is ready to accept real payments

Troubleshooting

Common Issues & Solutions

Payment Declined

Possible Causes:

- Incorrect API credentials
- Test mode enabled with live credentials
- Invalid card information
- Insufficient funds

Solution: Verify API settings and test with different card numbers

Plugin Not Appearing

Possible Causes:

- Plugin not activated
- WooCommerce not installed/activated
- PHP version incompatibility

Solution: Check plugin activation and system requirements

SSL Certificate Issues

Issue: Payment forms not loading or SSL errors

Solution: Ensure your site has a valid SSL certificate

Debug Logging

Enable debug logging for detailed error information:

1. Go to plugin settings
2. Enable "**Debug Logging**"
3. Check logs at: **wp-content/uploads/wc-logs/**

Support & Resources

Support Information

Email Support: nmi-support@robustsoftech.com

Response Time: Within 12 hours

Business Hours: Monday - Friday, 9 AM - 6 PM EST

Emergency Support: Available for critical issues

Additional Resources

- **Documentation:** Complete API documentation available
- **Video Tutorials:** Step-by-step setup videos

- **FAQ Section:** Common questions and answers
- **Community Forum:** Connect with other users

What's Included

-  **6 Months Free Support** - Expert assistance with setup and configuration
-  **Lifetime Free Updates** - Regular updates and security patches
-  **Money Back Guarantee** - 30-day satisfaction guarantee
-  **Instant Download** - Immediate access after purchase

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For technical support: nmi-support@robustsoftech.com